



Your business  
is our business.

REDACTED FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200  
Greenbelt, Maryland 20770  
phone: 301-459-7590, fax: 301-577-5575  
internet: [www.jsitel.com](http://www.jsitel.com), e-mail: [jsi@jsitel.com](mailto:jsi@jsitel.com)

June 24, 2016

**Via Hand Delivery**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: WC Docket No. 14-58  
2016 ETC Annual Report of Colorado Valley Telephone Cooperative, Inc.  
Study Area Code 442059**

Dear Ms. Dortch:

On behalf of Colorado Valley Telephone Cooperative, Inc. ("Colorado Valley"), JSI files the attached confidential version of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.<sup>1</sup> Company seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.<sup>2</sup> The redacted version is being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the Company's Five-Year Service Quality Improvement Plan Progress Report required by Section 54.313.<sup>3</sup>

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall  
JSI Vice President  
301-459-7590  
[jkuykendall@jsitel.com](mailto:jkuykendall@jsitel.com)

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<sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>2</sup> *Connect America Fund et al.*, WC Docket Nos. 10-90 and 14-58, Protective Order, DA 16-296 rel. March 22, 2016 (Protective Order). 47 C.F.R. § 54.313(f)(2).

<sup>3</sup> 47 C.F.R. §§ 0.457, 0.459, 54.313.



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June 24, 2016

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: WC Docket No. 14-58  
2016 ETC Annual Report of Colorado Valley Telephone Cooperative, Inc.  
Study Area Code 442059  
Request for Confidentiality**

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client Colorado Valley Telephone Cooperative, Inc. (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules,<sup>1</sup> withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).<sup>2</sup>

1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").<sup>3</sup>
2. Pursuant to Section 54.313, Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission a Progress Report on its Five-Year Service Quality Improvement Plan ("Progress Report") which is contained in the attachment to the 2016 Report.<sup>4</sup>
3. The information contained in attachment for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Progress Report provided at FCC Form 481 Line 112 attachment. Information of this nature is confidential commercial information routinely withheld from public inspection.

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<sup>1</sup> 47 C.F.R. §§ 0.457, 0.459.

<sup>2</sup> 47 C.F.R. § 0.459(b)(1) through (9).

<sup>3</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>4</sup> 47 C.F.R. §§ 54.313.

4. With respect to identifying the degree to which the subject attachment concerns a service that is subject to competition, the information is of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment contains competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.

In its *March 5, 2013 Order*, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories."<sup>5</sup> The Company's Progress Report updates this information as well as provides maps and detailed information as to whether or not network improvement objectives were achieved at the wire center level. Accordingly, because the Company is a rate-of-return carrier, it must file Progress Reports which contain proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.

5. With respect to identifying possible exposure to competitive harm, the information contained in the Line 112 attachment is information that is not customarily released to the public. This information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.
6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing

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<sup>5</sup> See *Connect America Fund et al.*, WC Docket 10-90 *et al.*, Order, DA 13-332 (rel. Mar. 5, 2013) ("*March 5, 2013 Order*") at para 9 citing Section 54.202(a) (1) (ii).

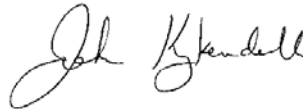
the attachment under seal. The Company uses the information contained in the Progress Report to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.

7. Any previous versions of this information are not publicly available.
8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
9. Not applicable.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Progress Report provided at FCC Form 481 Line 112 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,



John Kuykendall  
JSI Vice President  
301-459-7590  
[jkuykendall@jsitel.com](mailto:jkuykendall@jsitel.com)

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form****REDACTED FOR PUBLIC INSPECTION**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

|       |   |                            |
|-------|---|----------------------------|
| <010> | Study Area Code   | 442059                     |
| <015> | Study Area Name   | COLORADO VALLEY TEL        |
| <020> | Program Year  | 2017                       |
| <030> | Contact Name: Person USAC should contact with questions about this data         | Kathy Norwood              |
| <035> | Contact Telephone Number:<br>Number of the person identified in data line <030> | 9792478192 ext.            |
| <039> | Contact Email Address:<br>Email of the person identified in data line <030>     | kathyn@coloradovaleley.com |

|           |                   |
|-----------|-------------------|
| Form Type | 54.313 and 54.422 |
|-----------|-------------------|

**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

|       |   |                           |
|-------|---|---------------------------|
| <010> | Study Area Code   | 442059                    |
| <015> | Study Area Name   | COLORADO VALLEY TEL       |
| <020> | Program Year  | 2017                      |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Kathy Norwood             |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 9792478192 ext.           |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kathyn@coloradovalley.com |

|       |   |             |  |
|-------|---|-------------|--|
| <110> | Has your company received its ETC certification from the FCC?   | (yes / no ) | <input type="radio"/> <input checked="" type="radio"/> |
| <111> | If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? | (yes / no ) | <input type="radio"/> <input type="radio"/>            |

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

442059tx112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

|     |
|-----|
| Yes |
| Yes |
| Yes |
| Yes |
| Yes |
| Yes |



|   |  |
|---|--|
| <b>(300) Unfulfilled Service Request<br/>Data Collection Form</b> | FCC Form 481   |
|   | OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |

|       |   |                           |
|-------|---|---------------------------|
| <010> | Study Area Code   | 442059                    |
| <015> | Study Area Name   | COLORADO VALLEY TEL       |
| <020> | Program Year  | 2017                      |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Kathy Norwood             |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 9792478192 ext.           |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kathyn@coloradovalley.com |

<300> Unfulfilled service request (voice)

|   |
|---|
| 0 |
|---|

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

|   |
|---|
| 0 |
|---|

<330> Detail on attempts (broadband)

Name of Attached Document



|       |  |                           |
|-------|--|---------------------------|
| <010> | Study Area Code  | 442059                    |
| <015> | Study Area Name  | COLORADO VALLEY TEL       |
| <020> | Program Year   | 2017                      |
| <030> | Contact Name - Person USAC should contact regarding this data  | Kathy Norwood             |
| <035> | Contact Telephone Number - Number of person identified in data line <030>  | 9792478192 ext.           |
| <039> | Contact Email Address - Email Address of person identified in data line <030>  | kathyn@coloradovalley.com |
| <400> | Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. <div>Offered only fixed voice</div>           |                           |
| <410> | Complaints per 1000 customers for fixed voice  | 0 . 0                     |
| <420> | Complaints per 1000 customers for mobile voice   |                           |
| <430> | Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. <div>Offered only fixed broadband</div> |                           |
| <440> | Complaints per 1000 customers for fixed broadband  | 0 . 0                     |
| <450> | Complaints per 1000 customers for mobile broadband   |                           |

|  |  |   |
|--|--|---|
| <b>(500) Compliance With Service Quality Standards and Consumer Protection Rules</b> |  | FCC Form 481  |
| <b>Data Collection Form</b>  |  | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
|  |  | July 2013   |

|                 |  |                           |
|-----------------|--|---------------------------|
| <010>           | Study Area Code  | 442059                    |
| <015>           | Study Area Name  | COLORADO VALLEY TEL       |
| <020>           | Program Year   | 2017                      |
| <030>           | Contact Name - Person USAC should contact regarding this data                              | Kathy Norwood             |
| <035>           | Contact Telephone Number - Number of person identified in data line <030>                  | 9792478192 ext.           |
| <039>           | Contact Email Address - Email Address of person identified in data line <030>              | kathyn@coloradovalley.com |
| <500>           | Certify compliance with applicable service quality standards and consumer protection rules | Yes                       |
| 442059tx510.pdf |  |                           |
| <510>           | Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance  |                           |

|   |                                       |  |
|---|---------------------------------------|--|
| <b>(600) Functionality in Emergency Situations<br/>Data Collection Form</b> | <b>REDACTED FOR PUBLIC INSPECTION</b> | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|---|---------------------------------------|--|

|       |   |                           |
|-------|---|---------------------------|
| <010> | Study Area Code   | 442059                    |
| <015> | Study Area Name   | COLORADO VALLEY TEL       |
| <020> | Program Year  | 2017                      |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Kathy Norwood             |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 9792478192 ext.           |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kathyn@coloradovalley.com |
| <600> | Certify compliance regarding ability to function in emergency situations      | Yes                       |
| <610> | Descriptive document for Functionality in Emergency Situations                | 442059tx610.pdf           |



## Page 9

|   |  |
|---|--|
| <b>(710) Broadband Price Offerings</b><br><b>Data Collection Form</b> | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|---|--|

|       |   |                           |
|-------|---|---------------------------|
| <010> | Study Area Code   | 442059                    |
| <015> | Study Area Name   | COLORADO VALLEY TEL       |
| <020> | Program Year  | 2017                      |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Kathy Norwood             |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 9792478192 ext.           |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kathyn@coloradovalley.com |

[illegible]

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

|       |   |   |
|-------|---|---|
| <010> | Study Area Code   | 442059                                      |
| <015> | Study Area Name   | COLORADO VALLEY TEL                         |
| <020> | Program Year  | 2017  |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Kathy Norwood                               |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 9792478192 ext.                             |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kathyn@coloradovalley.com                   |
| <810> | Reporting Carrier   | Colorado Valley Telephone Cooperative, Inc. |
| <811> | Holding Company   | Colorado Valley Telephone Cooperative, Inc. |
| <812> | Operating Company   | Colorado Valley Telephone Cooperative, Inc. |

[illegible]

**(900) Tribal Lands Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

|       |   |                           |
|-------|---|---------------------------|
| <010> | Study Area Code   | 442059                    |
| <015> | Study Area Name   | COLORADO VALLEY TEL       |
| <020> | Program Year  | 2017                      |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Kathy Norwood             |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 9792478192 ext.           |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kathyn@coloradovalley.com |

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

| Select<br>Yes or No or<br>Not Applicable |
|--|
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |

**(1000) Voice and Broadband Service Rate Comparability  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

|       |   |                           |
|-------|---|---------------------------|
| <010> | Study Area Code   | 442059                    |
| <015> | Study Area Name   | COLORADO VALLEY TEL       |
| <020> | Program Year  | 2017                      |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Kathy Norwood             |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 9792478192 ext.           |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kathyn@coloradovalley.com |

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document



**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

|       |   |                           |
|-------|---|---------------------------|
| <010> | Study Area Code   | 442059                    |
| <015> | Study Area Name   | COLORADO VALLEY TEL       |
| <020> | Program Year  | 2017                      |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Kathy Norwood             |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 9792478192 ext.           |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kathyn@coloradovalley.com |

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

|  |  |
|--|--|
| <b>(1200) Terms and Condition for Lifeline Customers</b><br><b>Lifeline</b><br><b>Data Collection Form</b> | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|--|--|

|       |   |                           |
|-------|---|---------------------------|
| <010> | Study Area Code   | 442059                    |
| <015> | Study Area Name   | COLORADO VALLEY TEL       |
| <020> | Program Year  | 2017                      |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Kathy Norwood             |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 9792478192 ext.           |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kathyn@coloradovalley.com |

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- |  |                                     |
|--|-------------------------------------|
| <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> Details on the number of minutes provided as part of the plan,  | <input checked="" type="checkbox"/> |
| <1223> Additional charges for toll calls, and rates for each such plan.  | <input checked="" type="checkbox"/> |

**(2000) Price Cap Carrier Additional Documentation**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

July 2013

|       |   |                           |
|-------|---|---------------------------|
| <010> | Study Area Code   | 442059                    |
| <015> | Study Area Name   | COLORADO VALLEY TEL       |
| <020> | Program Year  | 2017                      |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Kathy Norwood             |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 9792478192 ext.           |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kathyn@coloradovalley.com |

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

- <2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support
- <2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support
- <2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 1 or Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)






Name of Attached Document Listing  
Required Information

Name of Attached Document Listing  
Required Information

(2000) Price Cap Carrier Additional Documentation (Continued)

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016> Certification support used to build broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

Name of Attached Document Listing  
Required Information

cap carrier used for capital expenditures in 2015.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing  
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

|       |   |                           |
|-------|---|---------------------------|
| <010> | Study Area Code   | 442059                    |
| <015> | Study Area Name   | COLORADO VALLEY TEL       |
| <020> | Program Year  | 2017                      |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Kathy Norwood             |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 9792478192 ext.           |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kathyn@coloradovalley.com |

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

|         |  |   |
|---------|--|---|
| (3009)  | Progress Report on 5 Year Plan<br>Carrier certifies to 54.313(f)(1)(iii)   |   |
| (3010A) | Milestone Certification {47 CFR § 54.313(f)(1)(i)}   | Yes - Attach Certification                                      |
| (3010B) | Please Provide Attachment  | Name of Attached Document Listing Required Information          |
| (3012A) | Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}  | No - No New Community Anchors                                   |
| (3012B) | Please Provide Attachment  | Name of Attached Document Listing Required Information          |
| (3013)  | Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}   | (Yes/No) <input checked="" type="radio"/> <input type="radio"/> |
| (3014)  | If yes, does your company file the RUS annual report   | (Yes/No) <input checked="" type="radio"/> <input type="radio"/> |
| (3015)  | Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:<br>Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)  | <input checked="" type="checkbox"/>                             |
| (3016)  | Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows   | <input checked="" type="checkbox"/>                             |
| (3017)  | If the response is yes on line 3014, attach your company's RUS annual report and all required documentation  | Name of Attached Document Listing Required Information          |
| (3018)  | If the response is no on line 3014, is your company audited?   | (Yes/No) <input type="radio"/> <input type="radio"/>            |
| (3019)  | If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:<br>Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers   | <input type="checkbox"/>  |
| (3020)  | Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  | <input type="checkbox"/>  |
| (3021)  | Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.   | <input type="checkbox"/>  |
| (3022)  | If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:<br>Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers | <input type="checkbox"/>  |
| (3023)  | Underlying information subjected to a review by an independent certified public accountant   | <input type="checkbox"/>  |
| (3024)  | Underlying information subjected to an officer certification.  | <input type="checkbox"/>  |
| (3025)  | Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  | <input type="checkbox"/>  |
| (3026)  | Attach the worksheet listing required information  | Name of Attached Document Listing Required Information          |

**REDACTED FOR PUBLIC INSPECTION**

**(3005) Rate Of Return Carrier Additional Documentation (Continued)**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

|       |   |                           |
|-------|---|---------------------------|
| <010> | Study Area Code   | 442059                    |
| <015> | Study Area Name   | COLORADO VALLEY TEL       |
| <020> | Program Year  | 2017                      |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Kathy Norwood             |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 9792478192 ext.           |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kathyn@coloradovalley.com |

**Financial Data Summary**

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

|  |   |
|--|---|
| <b>(4005) Rural Broadband Experiment Additional Documentation</b><br><b>Data Collection Form</b> | <b>FCC Form 481</b><br><b>OMB Control No. 3060-0986/OMB Control No. 3060-0819</b><br><b>July 2013</b> |
|--|---|

|       |   |                            |
|-------|---|----------------------------|
| <010> | Study Area Code   | 442059                     |
| <015> | Study Area Name   | COLORADO VALLEY TEL        |
| <020> | Program Year  | 2017                       |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Kathy Norwood              |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 9792478192 ext.            |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kathyn@coloradovaleley.com |

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

|  |  |  |
|--|--|--|
| 4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. | Name of Attached Document Listing Required Information |  |
|--|--|--|

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

|   |  |  |
|---|--|--|
| 4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481. | Name of Attached Document Listing Required Information |  |
|---|--|--|

|   |  |  |
|---|--|--|
| 4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area. | Name of Attached Document Listing Required Information |  |
|---|--|--|

|   |  |
|---|--|
| <b>Certification - Reporting Carrier<br/>Data Collection Form</b> | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|---|--|

|       |   |                           |
|-------|---|---------------------------|
| <010> | Study Area Code   | 442059                    |
| <015> | Study Area Name   | COLORADO VALLEY TEL       |
| <020> | Program Year  | 2017                      |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Kathy Norwood             |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 9792478192 ext.           |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kathyn@coloradovalley.com |

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

|   |                                |
|---|--------------------------------|
| <b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>   |                                |
| I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. |                                |
| Name of Reporting Carrier:  |                                |
| Signature of Authorized Officer:  | Date                           |
| Printed name of Authorized Officer:   |                                |
| Title or position of Authorized Officer:  |                                |
| Telephone number of Authorized Officer:   |                                |
| Study Area Code of Reporting Carrier:   | Filing Due Date for this form: |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.  |                                |



|   |  |
|---|--|
| <b>Certification - Agent / Carrier</b><br><b>Data Collection Form</b> | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|---|--|

|   |                           |
|---|---------------------------|
| <010> Study Area Code   | 442059                    |
| <015> Study Area Name   | COLORADO VALLEY TEL       |
| <020> Program Year  | 2017                      |
| <030> Contact Name - Person USAC should contact regarding this data                 | Kathy Norwood             |
| <035> Contact Telephone Number - Number of person identified in data line <030>     | 9792478192 ext.           |
| <039> Contact Email Address - Email Address of person identified in data line <030> | kathyn@coloradovalley.com |

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

| Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier  |  |
|--|--|
| I certify that (Name of Agent) <u>John Staurulakis, Inc.</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate. |  |
| Name of Authorized Agent:  | John Staurulakis, Inc.                           |
| Name of Reporting Carrier:   | COLORADO VALLEY TEL                              |
| Signature of Authorized Officer:   | CERTIFIED ONLINE Date: 06/23/2016                |
| Printed name of Authorized Officer:  | Norman Schultz                                   |
| Title or position of Authorized Officer:   | President  |
| Telephone number of Authorized Officer:  | 9792425911 ext.                                  |
| Study Area Code of Reporting Carrier:  | 442059 Filing Due Date for this form: 07/01/2016 |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.   |  |

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

| Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier   |  |
|--|--|
| I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate. |  |
| Name of Reporting Carrier:   | COLORADO VALLEY TEL                              |
| Name of Authorized Agent Firm:   | John Staurulakis, Inc.                           |
| Signature of Authorized Agent or Employee of Agent:  | CERTIFIED ONLINE Date: 06/23/2016                |
| Name of Authorized Agent Employee:   | Wes Robinson                                     |
| Title or position of Authorized Agent or Employee of Agent   | Manager - Regulatory Affairs                     |
| Telephone number of Authorized Agent or Employee of Agent:   | 5123380473 ext.                                  |
| Study Area Code of Reporting Carrier:  | 442059 Filing Due Date for this form: 07/01/2016 |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.   |  |

## Attachments

**REDACTED – FOR PUBLIC INSPECTION**

**ATTACHMENT - LINE 112**

**Five-Year Network Improvement Plan and  
Progress Report**

**ATTACHMENT REDACTED IN ENTIRETY**

**Colorado Valley Telephone Cooperative, Inc.**

**Study Area Code: 442059**

**Response to Line 510 - Service Quality Standards and Consumer Protection Rules**

**Compliance – Voice and Broadband**

In establishing this certification in its *2005 ETC Order*,<sup>1</sup> the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”<sup>2</sup> The FCC found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis.<sup>3</sup> In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”<sup>4</sup>

Colorado Valley Telephone Cooperative, Inc. (“Cooperative”) hereby certifies that its voice service complies with applicable service quality standards and consumer protection rules under the Texas Administrative Code, Title 16, Part II, as established by the Public Utility Commission of Texas. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff which discloses rates, terms and conditions of service to customers pursuant to Subchapter J requirements in Sections 26.201-26.230; (2) adherence to state consumer

---

<sup>1</sup> *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

<sup>2</sup> *Id.* at para. 28.

<sup>3</sup> *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

<sup>4</sup> *Id.* at n. 72.

protection requirements governing telephone providers as identified in Subchapter B, in Sections 26.21-26.37; and (3) service quality standards requirements as identified in Subchapter C, Sections 26.51 -26.57. In addition, the Cooperative complies with numerous federal consumer protection standards including, but not limited to: (1) Truth-in-Billing Rules outlined in 47 CFR § 64.2401; and (2) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

For its broadband service, Cooperative hereby certifies that while there are no applicable state broadband service quality standards and consumer protection rules yet established under the Texas Administrative Code by the Public Utility Commission of Texas, the Cooperative discloses rates, terms and conditions on its public web site and the Cooperative complies with applicable federal and state customer protection standards generally applicable to all businesses operating in Texas. In addition, the Cooperative adheres to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3. The Company furthermore will comply with all requirements set forth in the 2015 *Open Internet Order*, as it applies to the Company.

**Colorado Valley Telephone Cooperative, Inc.**

**Study Area Code: 442059**

**Response to Line 610 - Ability to Function in Emergency Situations  
for Voice and Broadband**

Colorado Valley Telephone Cooperative, Inc. (“Cooperative”) hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)<sup>1</sup> and the Texas Administrative Code. The Cooperative’s network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Cooperative can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allows the Cooperative to manage traffic spikes throughout its network, as emergency situations require.

Specifically, the Cooperative is able to function under emergency operations in accordance with Public Utility Commission of Texas Substantive Rules §26.51 *Reliability of Operations of Telecommunications Providers* and §26.52 *Emergency Operations* which include obligations for continuity of service and emergency operations planning and service provision capability for dominant carriers. Any central office not equipped with permanently installed standby generators contains as a minimum four hours of battery reserve without voltage falling below the level required for proper operation of all equipment. In addition, all central offices without installed

---

<sup>1</sup> Section 54.202(a)(2) requires ETCs that are designated by the Commission to “demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”

emergency power facilities have a mobile power unit available which can be delivered and connected on short notice.

The Cooperative's standby generators and battery back-up equipment support both voice and broadband network equipment in the event of an emergency situation.

REDACTED FOR PUBLIC INSPECTION

|   |  |
|---|--|
| <b>(710) Broadband Price Offerings</b><br><b>Data Collection Form</b> | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|---|--|

|       |   |                           |
|-------|---|---------------------------|
| <010> | Study Area Code   | 442059                    |
| <015> | Study Area Name   | COLORADO VALLEY TEL       |
| <020> | Program Year  | 2017                      |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Kathy Norwood             |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 9792478141 ext.           |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kathyn@coloradovalley.com |

[illegible]



REDACTED FOR PUBLIC INSPECTION

|   |  |
|---|--|
| <b>(800) Operating Companies</b><br><b>Data Collection Form</b> | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|---|--|

|       |   |   |
|-------|---|---|
| <010> | Study Area Code   | 442059                                      |
| <015> | Study Area Name   | COLORADO VALLEY TEL                         |
| <020> | Program Year  | 2017  |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Kathy Norwood                               |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 9792478141 ext.                             |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kathyn@coloradovalley.com                   |
| <810> | Reporting Carrier   | Colorado Valley Telephone Cooperative, Inc. |
| <811> | Holding Company   | Colorado Valley Telephone Cooperative, Inc. |
| <812> | Operating Company   | Colorado Valley Telephone Cooperative, Inc. |

[illegible]

**Colorado Valley Telephone Cooperative, Inc.**

**Study Area Code: 442059**

**Rates, Terms and Conditions for Lifeline Service**

**Response to Form 481, Line 1210**

Local exchange service rates and charges as specified below are for basic local exchange service and facilities only. The rates for other ancillary services not specifically shown below are presented in Colorado Valley Telephone Cooperative's tariff(s) on file with the Public Utility Commission of Texas. Unless otherwise specified, the rates and charges quoted below are for a period of one month, payable in advance and provide unlimited flat rate calling within the local exchange calling scope.

Residential Local Exchange Access Line Rates:<sup>(1)(2)</sup>

| <b>Exchange Name</b> | <b>R-1 Rate</b> | <b>Res. EAS Charge</b> |
|----------------------|-----------------|------------------------|
| Borden               | \$18.45         | \$ -                   |
| High Hill            | \$18.45         | \$ -                   |
| Hostyn               | \$18.45         | \$ -                   |
| Moravia              | \$18.45         | \$ -                   |
| Plum                 | \$18.45         | \$ -                   |
| Warrenton            | \$18.45         | \$ -                   |

<sup>(1)</sup> Above listed fees do not include mandatory taxes, fees and surcharges, including, but not limited to Texas Universal Service Fund charges, 9-1-1 fees, and municipal franchise fees.

<sup>(2)</sup> Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

COLORADO VALLEY  
TELEPHONE COOPERATIVE, INC.

SECTION 2  
SECOND REVISED SHEET NO. 3  
REPLACING FIRST REVISED SHEET NO. 3

## GENERAL EXCHANGE TARIFF

### LOCAL EXCHANGE SERVICE

#### I. APPLICATION OF RATES (Continued)

##### C. (Continued)

##### EXCHANGE

##### EXTENDED AREA SERVICE

Moravia (562)

- with Extended Area Service to the Borden, High Hill, Hostyn, Plum and Warrenton Exchanges and the Schulenburg Exchanges of Verizon SW Inc. - Tx. and the Hallettsville Exchange of Southwestern Bell.

Plum (242)

- with Extended Area Service to the Borden, High Hill, Hostyn, Moravia and Warrenton Exchanges and the La Grange Exchanges of Verizon SW Inc. - Tx.

Warrenton (249)

- with Extended Area Service to the Borden, High Hill, Hostyn, Moravia and Plum Exchanges and to the La Grange Exchanges of Verizon SW Inc. - Tx.

#### II. LIFELINE SERVICE

Lifeline Service is a retail local service offering designed to make telephone service available at reduced rates to qualifying low-income customers.

##### A. General

1. A qualifying low-income customer subscribing to Lifeline Service shall receive Federal Lifeline Support in the amount of \$9.25 per month or equal to the support amount as directed by the Federal Communications Commission in Chapter 47 of the Code of Federal Regulations § 54.403 regarding Lifeline Support.

(T)  
|  
(T)

PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED

AUG - 4 '14 4 2 0 9 8

Effective: Upon Approval  
By: Scott Martin  
Title: General Manager

CONTROL # \_\_\_\_\_

4

## GENERAL EXCHANGE TARIFF

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### LOCAL EXCHANGE SERVICE

#### II. LIFELINE SERVICE (Continued)

##### A. General (Continued)

2. A qualifying low-income customer subscribing to Lifeline Service shall receive a state-approved reduction of up to a maximum of \$3.50 in the monthly amount of intrastate charges due.
3. A qualifying low-income customer subscribing to Lifeline Service shall receive an area discount at such date the Cooperative increases its residential basic network service rate within its regulated exchanges. Upon increase of the basic network service rate, the Cooperative shall give qualifying low-income consumers an area discount composed of up to 25% of any actual rate increase by the Cooperative. The discount shall be consistent with P.U.C. SUBST. R. 26.404 and the Rural Incumbent Local Exchange Company Universal Service Plan (SRILEC USP). The area discount will apply to Lifeline providers operating in the Cooperative's service area. The area discount is \$0.66.
4. The Cooperative shall apply the above discounts, however, the combined discounts shall not result in a rate of less than zero charged for the customer's basic local service.
5. Nothing in this Section shall prohibit a customer who is otherwise eligible for Lifeline Service from obtaining and using telecommunications services or equipment designed to aid such customer in utilizing qualifying telecommunications services.
6. Lifeline Service reductions do not apply to surcharges, taxes, long distance service, 976, and other information related telecommunications services, and optional services such as custom calling features. Customers may obtain these services, where available, at their discretion.
7. Lifeline Service rate reductions do not apply to Service Connection Charges.
8. Lifeline Service rate reductions will not be available on a retroactive basis.

(N)

PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED

Effective: December 1, 2014  
By: Kelly Allison  
Title: General Manager

DEC 01 '14  
CONTROL # 43736  
DOCKET

COLORADO VALLEY  
TELEPHONE COOPERATIVE, INC.

SECTION 2  
ORIGINAL SHEET NO. 4.1

## GENERAL EXCHANGE TARIFF

### LOCAL EXCHANGE SERVICE

#### II. LIFELINE SERVICE (Continued)

##### B. Designated Lifeline Services and Discounts

1. The Cooperative shall offer services designated for support as specified in the Federal Communications Commission 47 CFR Part §54.101.
2. Tribal LinkUp is a federally certified telephone assistance program designed to make basic telephone service accessible to low-income consumers who are eligible residents of Tribal Lands and who are currently not on the public switched network.

Under the program LinkUp is available in accordance with Chapter 47 Code of Federal Regulations § 54.413, for a reduction of up to 100% of the Cooperative's customary charges for connection of telephone service, up to a maximum of \$100.00.

(N)

(N)

PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED

AUG - 4 '14 DOCKET 42098  
CONTROL # \_\_\_\_\_

Effective: Upon Approval  
By: Scott Martin  
Title: General Manager



## GENERAL EXCHANGE TARIFF

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### LOCAL EXCHANGE SERVICE

#### II. LIFELINE SERVICE (Continued)

##### B. Designated Lifeline Services (Continued)

(D)

##### C. Eligibility Requirements

1. The discounted service will be provided for one (1) residential telephone line per household, at the subscriber's principal place of residence.
2. The applicant must certify that their annual income is at or below 150% of the current federal poverty guidelines, be an eligible resident of tribal lands or participate in, or have a person or child who resides in the customer's household, who participates in one of the following programs:
  - (a) Medicaid;
  - (b) Supplemental Nutrition Assistance Program (SNAP);
  - (c) Supplemental Security Income (SSI);
  - (d) Federal Public Housing Assistance (FPHA);
  - (e) Low Income Energy Assistance Program (LIHEAP);
  - (f) Health benefits coverage under the state child health plan (CHIP) under Chapter 62, Health and Safety Code.
  - (g) National School Lunch Program - Free lunch program; or (C)
  - (h) Temporary Assistance for Needy Families (TANF). (C)
3. Customers who meet the low-income requirement for qualification but do not receive benefits under the programs listed above may provide the LIDA with self-enrollment for Lifeline Service benefits. LIDA shall provide a self-enrollment form by direct mail at the customer's request.

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Effective: Upon Approval  
By: Scott Martin  
Title: General Manager

## GENERAL EXCHANGE TARIFF

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### LOCAL EXCHANGE SERVICE

#### II. LIFELINE SERVICE (Continued)

##### C. Eligibility Requirements (Continued)

4. Customers receiving benefits under the programs listed in II.C.2 of this Section and who have telephone service will be subject to the Lifeline automatic enrollment procedures as provided by the LIDA unless they provide the LIDA with a request to be excluded from Lifeline Service. (T)  
|  
(T)
5. Customers who are eligible for Lifeline Service but do not have telephone service shall be responsible for initiating a request for Lifeline Service from the Cooperative.

##### D. Obligations of the Cooperative

1. The Cooperative shall provide Lifeline Service to all eligible customers identified by the LIDA within its service area in accordance with P.U.C. SUBST. R. 26. (T)  
|  
(T)
2. The Cooperative shall not charge the eligible Lifeline Service customer for:
  - a. Changes in telephone service arrangements that are made in order to qualify for Lifeline Service; or
  - b. Service Connection Charges associated with transferring the account into Lifeline Service.
3. Service Connection Charges do apply when:
  - a. An existing eligible customer requests additional non-qualifying services at the time Lifeline Service reduced billing is initiated; or
  - b. New customers (those without existing Local Exchange Service) eligible for Lifeline Service establish service; or
  - c. Customers make subsequent moves or changes after initial connection to Lifeline Service.

PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED

Effective: Upon Approval  
By: Scott Martin  
Title: General Manager

JUN - 6 '07 DOCKET 34239

CONTROL # \_\_\_\_\_

## GENERAL EXCHANGE TARIFF

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### LOCAL EXCHANGE SERVICE

#### II. LIFELINE SERVICE (Continued)

##### D. Obligations of the Cooperative (Continued)

4. If the eligible customer changes the telephone service or initiates new service, the Cooperative shall begin reduced billing at the time the change of service becomes effective or at the time new service is established.
5. Upon receipt of the monthly update provided by the LIDA the Cooperative shall begin reduced billing for those qualifying low-income customers subscribing to services within 30 days. (T)  
(T)
6. Upon subscribing to Lifeline Service, a customer will be offered a subscription, at no charge, to toll blocking service which denies the customer access to the long distance telecommunications network; however, the customer is under no obligation to accept the subscription to toll blocking.
7. If a qualifying low-income customer voluntarily elects toll blocking from the Cooperative, the Cooperative may not collect a service deposit in order to initiate Lifeline Service.
8. The Cooperative may not disconnect Lifeline Service for the non-payment of toll charges. However, the Cooperative reserves the right to implement toll blocking, at no charge, for the non-payment of long distance charges. The Cooperative will inform the customer, by direct mail, of this change to their service due to the customer's non-payment of long distance charges. Upon the customer's payment of all outstanding long distance charges, the Cooperative shall remove mandatory toll blocking at the customer's request. (D)
9. The Cooperative may charge a service deposit pursuant to P.U.C. SUBST. R. 26.24 if the eligible customer denies subscription to toll blocking upon subscribing to Lifeline Service. (T)

PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED

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Effective: Upon Approval  
By: Scott Martin  
Title: General Manager

JUN -6 '07 DOCKET 34239

CONTROL # \_\_\_\_\_



## GENERAL EXCHANGE TARIFF

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### LOCAL EXCHANGE SERVICE

#### II. LIFELINE SERVICE (Continued)

##### D. Obligations of the Cooperative (Continued)

10. In instances where the Cooperative may require a service deposit, the same credit verification procedures and deposit regulations used for all applicants who apply for service with the Cooperative are also applicable to eligible customers for Lifeline Service. (T)
11. The Cooperative shall provide customers who apply to receive Lifeline Service access to bundled packages at the same price as other consumers less the Lifeline discount. The Lifeline discount shall only apply to that portion of the bundled package bill that is for basic network service. (N)  
(N)
12. The Cooperative has provided a confidentiality agreement to the LIDA specifying the use of confidential client information is solely for providing Lifeline Service. (N)  
(N)

#### III. PREPAID LOCAL TELEPHONE SERVICE

##### A. General

1. Prepaid Local Telephone Service (PLTS) provides eligible customers a one-time opportunity to maintain their local telephone service with the Cooperative.
2. PLTS is offered by the Cooperative in accordance with the P.U.C.'s Substantive Rules relating to Prepaid Local Telephone Service.

##### B. PLTS Services

Customers subscribing to PLTS will receive only the following services:

1. Residence Local Exchange Service;
2. If applicable, mandatory services, including extended area service, expanded local calling service, or extended metropolitan service;

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Effective: Upon Approval  
By: Scott Martin  
Title: General Manager

PUBLIC UTILITY COMMISSION OF TEXAS  
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CONTROL # \_\_\_\_\_

**Colorado Valley Telephone Cooperative, Inc.**

**Study Area Code: 442059**

**Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))**

Colorado Valley Telephone Cooperative, Inc. (“Cooperative”) hereby certifies that throughout 2015, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, and offering broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream is reasonable, Colorado Valley Telephone Cooperative, Inc. offers broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream.

**REDACTED – FOR PUBLIC INSPECTION**

**ATTACHMENT - LINE 3017**

**ATTACHMENT REDACTED IN ENTIRETY**